



Consultant Bio

Omar Afifi

Project Management Professional, PMI 2005

Six Sigma Green Belt, AUC 2005

Lean Six Sigma Black Belt for services, IQM and Symbios 2008

CMMI v1.2 Assessment Team Member, SEI 2008

ITIL v3.0 Foundation & Service Capability Modules, QAI 2009

**Current
Position**

Standards Unit Manager

Standards Unit

Software Engineering Competence Center (SECC)

Information Technology Industry Development Agency (ITIDA)

Ministry of Communications and Information Technology (MCIT)

Education

B.Sc. in Communication & Electro Physics, Faculty of Engineering Cairo University, 1982

Professional Background

Omar has + 26 years of experience in the IT industry. He possesses a wide range of expertise in IT Standards and Process Improvement frameworks in the areas of Applications Lifecycle Management, IT Service Management.

Omar started his career as Software engineer. He did a lot of Software Development, Business and Systems Analysis, Requirements Engineering and Business Process Modeling in large Universities, Insurance companies, financial organizations and telecommunication and Petroleum sectors.

Six Sigma Experience:

- Certified Six Sigma Green Belt from AUC & Quality America 2005.
- Certified Lean Six Sigma Black Belt From AUC & Symbios 2008
- Lead Six Sigma Green and Black belt projects
- Tools and Techniques used in Projects:
 - MS Excel
 - MS project for planning
 - QFD, SIPOC, Mind map, Fish bone, FMEA, iGrafx, 5S
 - Minitab: [Control Charts, Hypothesis tests, Regression Analysis]

In 2000, Omar started utilizing his Software Engineering experience in the field of Process Improvement. He worked as Process and Performance improvement team member and then delivery excellence leader in a multinational company and member on the company's leadership. In his process improvement career he was in charge of designing and establishing CMM/CMMI based quality management systems and providing mentorship to program managers, project managers and technical managers. He was also responsible for managing organizational Enterprise Architecture project to describe the structure and behavior of a financial organization and its information systems.

Omar had led the Six Sigma projects for improving the organizational estimation and quality benchmark. Also he had implemented ITIL v3.0 best practices in several local service provider organizations.

Omar successfully applied commonly accepted standards and frameworks such as ISO, CMM and CMMI Maturity Levels 2 and 3, leading the company for CMMI L3 reassessment on 2004 and 2007.