

GIUSEPPE SATRIANI

PROFESSIONAL SUMMARY

Giuseppe is SCAMPI A Lead Appraiser and a High Maturity Lead Appraiser certified by Software Engineering Institute (SEI). He has a wide experience with the CMMI and SPICE models. He has conducted more than 35 SCAMPI A appraisals and 90 appraisals of class B/C. Giuseppe has wide experience in development and implementation of process improvement plans in different types of organizations: consultancy, engineering, IT service providers and suppliers in the communications sector.

He is an expert in quality engineering, change management, process evaluations, improvement programs implementations by using models like CMMI-DEV, CMMI-ACQ, SPICE; special expertise in high maturity practices and in combining model based with quantitative based process improvement. He has a wide international expertise in process improvement implementation both in big and small organizations; low and high maturity; he has been leader in one of the most important ESI knowledge transfer projects to Australia ESI@Centers and in several clustering types of projects in Spain, Denmark, Australia and Italy. He has been certified as high maturity lead appraiser in 2008 and he has successfully participated in the Black Belt for Sw and IT Training provided by Systonomy in 2008

Proved communication, leadership, negotiation and training skills

Giuseppe's recent experiences include:

- Consulting on high maturity practices and quantitative management in INDRA, CAP Gemini, Everis (Spain)
- Lead Appraiser for a Level 5 SCAMPI in ATCA (Spain)
- Consulting on CMMI implementation or appraising multi-sites organisations such as: Everis (Spain), Engineering (Italy), Bosch (Spain)
- Supervisor of the ESI Six Sigma project team in Dibal (Spain)
- Consulting on CMMI-ACQ and in defining the operational protocol between contractor and external providers in AST (Spain)

EDUCATION

- BS in Computer Science, University of Pisa, Italy
- Certified Software Six Sigma Black Belt (Systonomy)
- Certified SCAMPI Lead Appraiser and High Maturity Lead Appraiser
- EFQM assessor for the Basque Country award

Professional training

- EFQM and Balanced Scorecard, EFQM
- Business Plan development, Consultec
- Understanding High Maturity Practices, SEI
- Acquisition Supplement for CMMI v1.2, ESI
- Software Engineering and Quality Assurance: a statistical approach, George Washington University

- Six Sigma and DFSS for Software Engineering, Systonomy
- The new seven management tool, Olivetti
- Quality Function Deployment, Galgano

LANGUAGES

Giuseppe speaks Italian, English and Spanish.

PROFESSIONAL EXPERIENCE

EUROPEAN SOFTWARE INSTITUTE, BILBAO, SPAIN	Sept 95– Present
Business Line Manager and Senior Consultant	

Business manager of the Quantitative Management line (QML) within the Service Area at ESI; business development of the QML, by:

- developing an integrated offer that combine Six-Sigma, CMMI (especially High Maturity levels) and Balanced IT scorecard
- developing the partnership with Systonomy
- working on collaborative agreement with SEI
- developing internal competences and skills
- marketing the ESI offer to create commercial opportunities
- offering management

Recent Assignments

DIBAL, Derio, Spain – Mar 09 – Present

Supervisor of the ESI Six Sigma Project team with special care to the multi-model process improvement program that is combining implementation of CMMI Level 2 practices with the implementation of a six sigma project on testing process and defect containment. Dibal is a system engineering company producing commercial and industrial scales by developing and integrating mechanical, electrical and embedded software components

Everis, Madrid, Spain – January 08 – Present

Leader of the multi-model and multi-site process improvement program that is combining CMMI and ITIL practices implementation in 4 sites in Spain and 4 in Latin America; the organisation is a “software factory” style company structured in near-shoring and off-shoring centres. Establishment of the measurement system for the overall production system to monitoring workload and decide the amount of work that every near-shoring centre should externalise to off-shoring ones

Everis is an outsourcing service provider in software maintenance for big organisations like: Telefonica, BBVA, Mapfre, Barclays, Comunidad de Madrid, Banco Santander

Bosch, Madrid, Spain – November 07 – Present

Leader of the integrated process improvement program involving the ATMO2 area of Bosh (department that design and implement the production chains and machines for Bosch worldwide) based on CMMI-IPPD. Introducing some Six Sigma tool to optimise specific processes involving different areas (materials, mechanical engineering, electrical engineering, purchasing, sales) and /or developing phases (product montage, testing, pre-series, customer acceptance)

Engineering, Rome, Italy – September 07 – Present

Leader of the multi-site (5 sites) process improvement program based on CMMI. Engineering is one of the biggest software development company in Italy covering different market segments: central and public administration, bank and assurance, industry

AST, Zaragoza, Spain – October 08 – Present

Leader of the multi-model process improvement program combining CMMI-ACQ and ITIL; definition of the operational protocol between contractor and external providers and the measurement system to derive SLAs levels for the different suppliers

Other significant assignments in previous years

Technology Transfer to Australian ESI@Center, Instituto Tecnológico de Aragón (Spain) Tailoring of CMMI-DEV and Class B and C evaluation for SME and micro type of organisations. In total 18 companies involved and 8 local consultants trained and certified

Clustering project leader in Tasmania (Australia): 6 SMEs; Aragón (Spain): 12 SMEs; Aalborg (Denmark): 6 SMEs; Piemonte (Italy): in definition phase

OLIVETTI, ITALY

Sep 84– Aug 95

Corporate responsible for the software quality

In charge of different internal projects related to quality, such as:

- Definition of the Product Life Cycle for the Olivetti software products
- Software Development Process owner and process monitoring & control from the functional specifications until the product delivery. Responsibility of the final Quality-Review.
- Activity's co-ordination for the fulfilment of ISO 9001 certification for the software development department
- Quality Function Deployment (QFD) methodology application to the requirement management process
- Customer expectations analysis and customer satisfaction surveys co-ordination and conduction