

## SECC 2010 Services Event

Monday March 15<sup>th</sup>, 2010

10:00 am – 2:30 pm

### AGENDA

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10:00 am - 10:30 am	Registration & <i>Coffee</i>
10:30 am - 10:45 am	Welcome Note <b>Dr. Hazem Y. Abdelazim</b> – ITIDA CEO
10:45 am - 11:00 am	SECC Services: Current and New <b>Dr. Gamal Aly</b> – SECC Chairman
11:00 am - 11:15 am	Egyptian Software Testing Board: <b>Dr. Hossam Osman</b>
11:15 am - 11:30 am	Software Testing: <b>Mr. Yasser Ghanim</b>
11:30 am - 11:45 am	Software Reuse: <b>Dr. Haitham Hamza</b>
11:45 am - 12:15 pm	Industry Initiatives SECC & Strategic Partners: IBM and Microsoft
12:15 pm - 1:00 pm	<i>Lunch Break</i>
1:00 pm - 1:15 pm	ITIL for IT Service Management: <b>Mr. Omar Afifi</b>
1:15 pm - 1:30 pm	CMMI for Services: <b>Ms. Sally Hassan</b>
1:30 pm - 1:45 pm	Six Sigma: <b>Ms. Marian Tadros</b>
1:45 pm - 2:30 pm	Discussion

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