

Dr. Gargi Keeni is Vice President Quality Consulting at Tata Consultancy Services. A doctorate in Physics, she has over 20 years of multicultural and multi location experience in software development and services delivery.

Under her leadership as the Corporate Quality Head, 15 development centers of Tata Consultancy Services (TCS) were assessed at Software CMM® level 5 and TCS was the first organization to be assessed at Level 4 of the People CMM v2.0.

Dr Keeni has several papers in journals and conferences to her credit and serves on a number of international and national committees and advisory boards. A senior member in IEEE she is on the advisory board of IEEE Software and a member of the advisory panel of the NASSCOM Quality forum. An SEI authorized Lead appraiser for CMMiSM and People CMM® she has also been a certified examiner for JRD-QV (in lines of MBNQA).

Her current research interests include process improvements, quality management systems and business excellence.

Dr. Yasser Dakroury is a professor of Computer Engineering at Ain Shams University in Cairo (Egypt). He has 25 years of experience in data communications and information technology field. Currently, Dr. Dakroury is the Director of the Information Systems Center (ISC) at the Faculty of Engineering, Ain Shams University, Cairo (Egypt). Meanwhile, He is acting as a consultant for the Software Engineering Competence Center (SECC) in the field of Software Process Improvement (SPI). Dr. Dakroury has participated in many national and international ICT projects as a consultant. He has more than 50 publications.

Dr. Dakroury holds a Ph.D. in Computer Engineering from the Engineering School of Nantes (ECN), France. He got a M.Sc. and a B.Sc. in Computer Engineering from the Faculty of Engineering, Ain Shams University, Cairo (Egypt).

Manal Ahmed Helmy is a Software process improvement consultant at SECC .  
She got her B.Sc. in Computer Engineering from the Faculty of Engineering, Ain Shams University, Cairo (Egypt).1985.

She has over 15 years of experience in information technology She has the “NCC” certificate in structured design and analysis.

Experience in quality management systems she is a certified quality analyst “CSQA”.

Provide Consultation for Process improvement initiative based on SE/SW-CMMI.

Participating in the two projects for process improvement in Egypt helping the companies in getting CMMI certification through gap analysis, consultation visits and formal SCAMPI appraisal class “A”

An SEI certified candidate instructor for intro to CMMI

Six sigma certified green belt and preparing for the black belt