



*Robert McFeeley* is a Senior Member of the Technical Staff at the Center Software Engineering Institute (SEI), Carnegie Mellon University. Bob has over 25 years of experience in managing and developing software for time shared operating systems, message switching systems and packet switching networks. His development experience was gained while working for General Electric, On-Line Systems and United Telephone (Sprint). While at General Electric Bob was a developer of front-end software for large scale time sharing systems and continued front-end and packet switching network development for message switching and time sharing environments on General Electric, Univac and Digital Equipment Corporation hardware.

While working at the Software Engineering Institute (SEI) Bob has worked with Department of Defense and Industry clients of the Institute focusing in the area of software process improvement. Bob has co-authored with Dave McKeehan and Tim Temple the SEI Special Report: Software Process Improvement Roadmap. He has also authored IDEAL: A User's Guide for Software Process Improvement.

Bob currently works in the Software Engineering Process Management (SEPM) at SEI, supporting clients pursuing software process improvement initiatives following the IDEAL model approach. In this role Bob is responsible for integrating SEI services and support in the area of Software Process Improvement to government and industry clients. Bob is an authorized SCAMPI Lead Appraiser and also teaches the Introduction, Intermediate, and High Maturity Practices courses for the Capability Maturity Model Integrated (CMMI) V1.1. Bob has been with CMU since October 1992.

*Richard Cox* is Manager of the SEI Partner Network for the Software Engineering Institute. In this capacity, he is responsible for licensing SEI Partner organizations as extensions of the SEI to deliver leading-edge SEI courses, methods and processes. He is also responsible for implementing programs that provide a participant with a certification indicating that the participant is certified by the SEI to have obtained specific abilities and knowledge relative to a particular body of knowledge.

Prior to this position, Richard was Manager, Research and Development, for the Society of Automotive Engineers. His primary responsibilities included managing SAE's US Department of Transportation Federal Highway Administration and Federal Transit Administration Cooperative Agreements and the associated subcontractor agreements. He also had responsibility for SAE's Cooperative Research and Engineering Aids Programs as well as Secretary for the Intelligent Transportation Systems (ITS) Program Office, the volunteer organization responsible for setting and monitoring SAE's ITS strategy, the Emerging Technologies Advisory Board, the volunteer organization responsible for advising SAE's Board of Directors on emerging technologies, and ISO/TC204, the committee responsible for developing ITS international standards.

His past experiences include assessing the marketability and profitability of emerging technologies, auditing quality systems, developing business and marketing strategies, establishing corporate partnerships for complementary products and establishing and implementing licensing and acquisition strategies for achieving business objectives.

He has a Bachelor of Science degree with a major in mathematics and minors in chemistry and physics and a Master of Arts degree in mathematics with concentrations in computer science and numerical methods.