

BIO

Eng. Sally Hassan

Current Title: Quality Expert

Business in brief:

Sally has been working as a Quality Expert for many years in addition to teaching some related courses. She has a great experience in software development, IT service Management, IT governance, enterprise architecture and projects management. Sally worked with a variety of organizations including governmental, and private sector inside and outside Egypt. Sally provided consultation, assessment & training in different Process Improvement models like CMMI for Development, CMMI for Services, ITIL, COBIT, TOGAF and SPIG.

Organizations –:

- Starting 2007, Sally has worked in SECC as a quality expert. She is responsible for Process Improvement Consultation, teaching courses and projects management. Process Improvement consultation and courses cover SW engineering; Project Management, IT service management and IT governance aspects. Sally managed several projects for implementing Enterprise architecture and IT governance in governmental & banking sectors.
- From 2005 – to Jan 2007, Sally had worked in Microtech as Technical & Process Improvement Manager. Sally was responsible for SW development, Project Management, IT governance and service management plus process improvement based on CMMI.
- From 1996 – to 2004, Sally had worked in DMS in many positions starting from Junior Developer, Senior Developer, Analyst, Designer, Project Manager, Department Manager, and EPG member. During these years, Sally had a great experience in the whole SW engineering lifecycle, ERP product implementation, Infrastructure management, Service Desk management, pre-sales and customer relationship management, writing proposals & SLAs and Process Improvement based on CMMI and ITIL. She was a member of management committee responsible for decisions regarding new products & services, setting directions & follow up business plan achievement.

Certifications and designations:

- APMG certified COBIT 5 Foundation trainer
- Certified COBIT® 5 Implementer and Assessor from APMG, UK, in January 2015PeopleCert
- TOGAF® 9 Certified from The Open Group, UK, in February 2015

- Certified ITIL Foundation trainer
- ITIL Expert.
- SEI - CMMI Official Introduction & Intermediate courses
- SW skills development program (ITI), Egypt, in 1996.
- Bachelor of Science in Engineering from Ain Shams University, Egypt, in 1995.

Sources/References:

Sally has many articles published in the Egypt SPIN covering Process Improvement topics. She also produced the training materials of many Process Improvement courses.